

David L. Johnston, CPA/ABV/CFF, CVA, APAC Bradley L. Johnston, CPA/ABV, CVA, APAC

Leah B. Williams, CPA, MBA

Members: American Institute of Certified Public Accountants Society of Louisiana Certified Public Accountants National Association of Certified Valuation Analysts

Dear Tim,

I wanted to take the opportunity to thank you for putting us on your Tech Assurance Complete IT management plan. This last year has been much easier on me because I no longer have to worry about the computers in our office. Just last month I was reminded of how well the program was working when one of your techs showed up to replace a hard drive that we were not aware was failing. The technician scheduled the install so that it would not disrupt Betty's work.

Your Company has been providing Johnston and Company with technology for 15 years and this Complete Management program reminded me why we continue to use you as a vendor. One company to call for printers and PCs takes a lot of the stress out of my day.

Thank you for making my job easier.

Sincerely

Bradley L. Johnston, CPA

Johnston And Company, CPA's, LLP